

Accreditation Renewal Application Instructions

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Frequently Asked Questions

When is my accreditation renewal application due?

Your accreditation renewal application <u>is due at least 4-6 weeks prior to the expiration date on your</u> <u>certificate</u>. This is to allow ample time for DEAP staff to review your application and ensure there is no lapse in your accreditation or billing.

What is required for my renewal application?

- 1. Final Annual Status Report must be submitted in DEAP Dashboard before you will have access to the renewal application.
- Evidence that the Quality Coordinator and team have access to and are familiar with a published and up-to-date curriculum applicable to their target population. Attestation that QC and all team members have reviewed for content and application to current organizational practices. (Standard 4.1)
- Applicants will provide an overview of the DSMES services that includes a description of the modes of delivery that are offered (in person, virtual, telephone, group, one on one, etc.), the types of sessions offered in each mode (Type 1, Type 2, Gestational, etc.) and a brief description of how interaction, discussion, and individual questions are addressed in each mode of delivery. (Standard 4.3)
 - See template
- 4. Evidence that DSMES team reviews overall DSMES services offered to ensure content is current with practice and meeting the needs and preferences of the target population and reflects current evidence, practice guidelines and cultural appropriateness at least annually. (**Standard 4.4**)

Please submit <u>one</u> of the following:

- □ Evidence of a DSMES process that has been updated to improve patient care
- Evidence of a patient education material that has been updated to improve patient care
- □ Evidence of a team meeting with agenda and summary of action items
- □ Overview of review process and updates to programming as a result.
- □ Other evidence that DSMES services are being reviewed for current evidence and guidelines.



1 Accreditation Renewal Instructions

- 5. De-identified participant chart/education record for one person who has completed their DSMES plan including documentation from referral to follow up with referring provider (**Standard 5**).
- 6. \$1,100.00 application fee + additional site fees if applicable.

You can pay the fee using a credit card via the DEAP Dashboard, or by mailing a check to the DEAP Department's attention to the following address:

Association of Diabetes Care & Education Specialists 125 S Wacker Drive, Suite 600 Chicago, IL 60606

Can I get an invoice to request a check from my organization?

See page 13 below for specific instructions on how to generate an invoice in the DEAP Dashboard within the application

How long does the review process usually take?

The review process can take up to 4-6 weeks from the time all documents for the application have been received as complete.

How often do I have to renew my accreditation?

The accreditation period is four years. You can find your program's current accreditation dates on your accreditation certificate, as well as in the DEAP Dashboard.

Will I receive reminder emails when my accreditation is due for renewal?

Yes, the Quality Coordinator will receive up to 3 monthly automated reminder emails as their program's expiration date approaches.

Can I get an extension?

Email <u>deap@adces.org</u> providing a brief explanation of the need for an extension and the date you will be able to submit your application. Please include your program's six-digit ID Number in this email (found on your accreditation certificate).

What happens if I do not submit a renewal application before the due date?

If your program's accreditation expires, DEAP will attempt to reach you. If we do not hear back from the Quality Coordinator or someone from the program within 30 days of expiration, we will notify CMS and you will no longer have access to be reimbursed for G-Codes.

<u>What if my accreditation lapsed due to extenuating circumstances beyond my control, and I would</u> like to renew after the 30-day window?

In rare circumstances, on an individual case basis, the Director may approve a one-time renewal exception by requesting a call with the Director of Diabetes Education & Prevention to discuss. However, as a rule, once we notify CMS of your program's choice not to renew, you will be required to submit an initial application (documentation for all 10 National Standards + \$1,100 Application Fee) to receive accreditation.



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How will I be notified if my renewal application is approved?

The Quality Coordinator will be notified by email when the renewal application is approved and along the way, if any deficiencies or questions arise throughout the process.

How will I receive my new certificate?

You will receive a PDF(s) of your accreditation certificate(s)

What are my next steps once my application has been renewed and I have received my certificate?

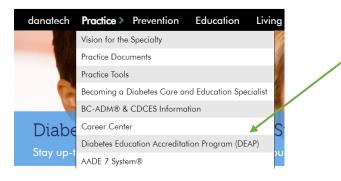
- Send DEAP Certificate/s to your Medicare Administrative Contractor (MAC). If you have a billing specialist, they should be able to assist.
- Post the Patient Bill of Rights and Concerns posters, along with your new certificates in the areas where you will be providing DSMES.

How do I submit my reaccreditation application?

The application is submitted via the DEAP Dashboard. See below for instructions.

How to Submit a Reaccreditation Application Via the DEAP Dashboard

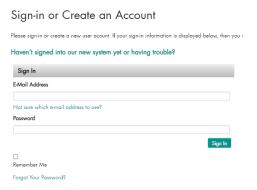
- 1. Go to www.diabeteseducator.org
- 2. Hover your mouse over "*Practice*" and double-click on "*Diabetes Education Accreditation Program (DEAP).*"



3. Click on the red "DEAP Dashboard" button.

Whether you're trying to find out more about accreditation, you've done all the work and are ready to apply, or you have	
already been accredited and are tooking for updates or resources, we have what you are looking for.	
DEAP Dashboard	

4. Sign in with your ADCES profile email and password.



5. Click on, "Manage Application" next to your **current** term date under "Existing Applications"

App Existing App	plications					
Organization	Application Type	Status	Create Date	Term	Program Coordinator	
Jasmine	New	Approved	06/29/2021	08/01/2017 - 07/31/2022	a n	Manage Application



6. The first step to submitting your reaccreditation application is to submit your Annual Status Report. Click on the plus sign to start an Annual Status Report.

Annual Sta	atus Report		
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Year	Status	Last Modified	<u></u>

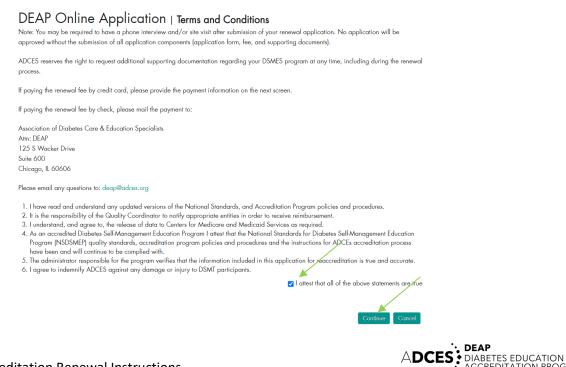
If you have already started an Annual Status Report, please click the pencil icon. More detailed instructions on how to complete the Annual Status Report can be found here.

7. After you have submitted your Annual Status Report, scroll down, and click the Reaccreditation button below.



If you are doing a Reaccreditation please fill out your Annual Status report above before starting the Reaccreditation process.

8. Carefully read the Terms and Conditions. When you have finished, check the box next to, "I attest that all of the above statements are true". Then click, "Continue"



ACCREDITATION PROGRAM

5 Accreditation Renewal Instructions

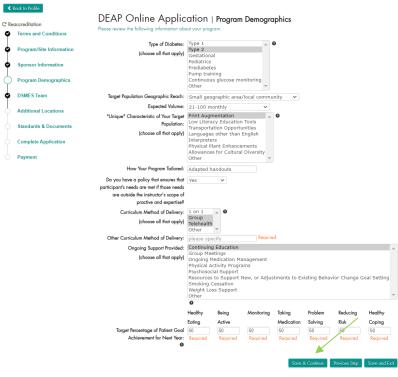
9. Verify/Update your Program/Site Type to ensure it most accurate describes your practice setting. Click, "Save & Continue" to proceed

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	DSMES Team	Please specify Other type:	FQHC	Required	
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	Payment	Country:	UNITED STATES		~
		Phone Type:	Work 🗸		
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10. Click, "Save and Continue" on the next page as well

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	DSMES Team	Sponsor City:			
	Additional Locations	Sponsor State: Sponsor Zip Code;		1	
	Standards & Documents			Save and Continue	Previous Step Save and Exit
	Complete Application				
	Payment				

11. Fill out the Program Demographics Page, and then click, "Save and Continue"



4

12. Make sure your DSMES Team list is up to date by deleting any instructors that are no longer with the program and adding any that are not currently listed. Upload the licensures and CEUs of each of your current instructors by clicking the "Upload Document" button and following the onscreen prompts.

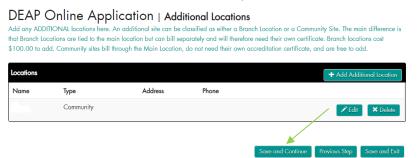
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2	Terms and Conditions	· · · ·	eam members as part of a new in Standard 5 under "Standa			e and wait to upload their su	pporting do	cuments unt
	Program/Site Information	If you are currently accredited and adding instructors as a part of a change of status request, please upload instructor documents here in addition to their names. See below for listing of required documents.						
)	Sponsor Information							
,	Program Demographics	a. A copy of any c	For Professional Instructors, please upload: a. A copy of any current, applicable licensure. Each accredited program must have at least one professional instructor must be an RN, RD, PharmD, CDE or BC-ADM:					
)	DSMES Team	b. If the profession months.	al instructor is neither a CDE n	or BC-ADM, ple	ase upload copies of at lea	ast 15 hours of diabetes-relate	ed CEU's fro	om the pas
	Additional Locations	a. Resume	For Other Healthcare Workers, please upload: a. Resume					
	Standards & Documents	b. Proof of Training c. Proof of 1.5 hours of diabetes related continuing education from the past 12 months						
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Click on, "Browse" to search for the document within your computer. Type in the document name, and click, "Save".

Add - Upload Instructor Document	/	×
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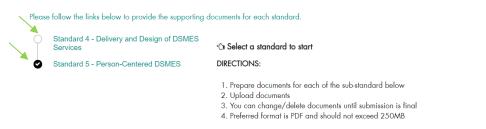
13. Make sure your Additional Locations list is up to date by deleting any branch locations or community sites that are no longer with the program and adding any that are not currently listed. Click, "Save and Continue" when you are done.



14. Click a Standard to begin uploading documentation

DEAP Online Application | Standards & Documents

Each Standard Requires you to upload documents. You may upload your documents and come back to this screen until you submit.



Save and Continue Previous Step Save and Exit



15. To upload documents for a standard, click on the "Upload Document" Buttons and follow the on-screen prompts to upload the document for that field.

Standard 4 - Delivery and Design of DSMES Services

Standard 5 - Person-Centered DSMES

Standard 4 - Delivery and Design of DSMES Services

Applicants will provide an overview of the DSMES services that includes a description of the modes of delivery that are offered (in person, virtual, telephone, group, one on one), the types of sessions offered in each mode (Type 1, Type 2, Gestational, etc) and a brief description of how interaction, discussion and individual questions are addressed in each mode of delivery.

DIRECTIONS

- 1. Prepare documents for each of the sub-standard below
- I. Frepare documents to out 1.
 Upload documents
 Vou can change/delete documents until submission is final
 The state and 250MB
- 4. Preferred format is PDF and should not exceed 250MB

CURRICULUM

A curriculum provides guidance for the DSMES team, with examples of effective teaching strategies, methods for evaluating learning outcomes, and includes all aspects of diabetes self-management and support

The chosen DSMES curriculum must include the following core content areas, and content must be prioritized to meet the individual PWD's current needs, abilities and goals CORE CONTENT AREAS

(Type 1 & 2, GDM, pregnancy complicated by diabetes) in the following topic areas: Pathophysiology of diabetes and treatment options

Healthy coping Healthy eating Being active Taking medication Monitoring Reducing risk (treating acute and chronic complications) Problem solving and behavior change strategies

DEAP PRE-APPROVED CURRICULA

ADCES Diabetes Education and Care Curriculum ADA Life with Diabetes Conversation Maps

DELIVERY & DESIGN OF DSMES SERVICES

DSMES delivery should integrate topics across content areas rather than creating silos of content that limit informed and wise decision-making. The delivery of curriculum content must be dynamic, based on continuing assessment of need, preferences, and evaluation of outcomes.

The most effective and evidence-based delivery methods move beyond the mere acquisition of knowledge to support informed decision making while addressing psychosocial concerns of the PWD. The use of interactive teaching styles that include meaningful discussions to address individual questions and needs while fostering a culture of positivity within the DSMES services is recommended. The curriculum conter and delivery should be creative, culturally appropriate and adapted as necessary for the individuals and groups within the target population. Furthermore, culturally-tailored services have been shown to be effective in improving diabetes care outc

DSMES services will utilize a curriculum to guide evidence-based content and delivery, to ensure consistency of teaching concepts, methods, and strategies within the team, and to serve as a resource for the team. DSMES teams will have knowledge of and be responsive to emerging evidence, advances in education strategies pharmacotherapeutics, technology-enabled treatment, local and online peer support, psychosocial resources, and delivery strategies relevant to the population they serve.

4.1 - Curriculum (Required)

Evidence that Quality Coordinator and team has access to - and is familiar with - a published and up to date curriculum applicable to their target population. (Copy of Receipt, Image of Book or Screenshot of Curriculum accessed via website)

+ Upload Do

4.3 - Delivery and Design of DSMES Services (Required)

Applicants will provide an overview of the DSMES services that includes a description of the modes of delivery that are offered (in person, virtual, telephone, group, one on one, etc), the types of sessions offered in each mode (Type 1, Type 2, Gestational, etc) and a brief description of how interaction, discussion, and individual questions are addressed in each mode of delivery.

+ Upload Doc

4.4 - Delivery and Design of DSMES Services (Required)

Evidence that DSMES team reviews overall DSMES services offered to ensure content is current with practice and meeting the needs and preferences of the target population and reflects current evidence, practice guidelines and cultural appropriateness at least annually. Please submit one of the following: Evidence of a DSMES process that has been updated to improve patient care Evidence of a patient education material that has been updated to improve patient care Evidence of a team meeting with agenda and summary of action items Overview of review process and updates to programming as a result. Other evidence that DSMES services are being reviewed for current evidence and guidelines

+ Upload Documen



16. Click on, "Browse" to search for the document within your computer. Type in the document name, and click, "Save".

×

When you are finished uploading documents for a standard, click on "Save and Continue"



17. After you have finished uploading documentation for each of your standards, click on the "Save and Continue" Button

4 1	Back to Profile		
		DEAP Online Application Standards & Docur	nents
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		Please follow the links below to provide the supporting documents for each standard.	
•	Program/Site Information		
		Standard 4 - Delivery and Design of DSMES	
•	Sponsor Information	Services Select a standard to start	
		Standard 5 - Person-Centered DSMES DIRECTIONS:	
•	Program Demographics		
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•	DSMES Team	2. Upload documents	a superior settle schemistry in final
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0	Additional Locations		
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18. When you have finished uploading your documentation for each of the standards, click the "*Submit Application*" button on the next screen.

	Back to Profile aw Application	DEAP Online Application Complete Application	/		
9	Terms and Conditions	 Application Submitted. 			
•	Program/Site Information		-		
•	Sponsor Information		Submit Application	Submit Payment	Cancel
•	Program Demographics				
•	DSMES Team				
•	Additional Locations				
	Standards & Documents				
Ý	Complete Application				
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19. To proceed with paying for the accreditation fee (or receive an invoice for a check), click "*Submit Payment*."

Bock to Profile New Application Terms and Conditions Program/Site Information Sponsor Information Program Demographics DSMES Team Additional Locations Standards & Documents	DEAP Online Application Complete Application	Submit Application Submit Poyment Canad
 Complete Application Payment Eack to Frofile New Application Terms and Conditions Program/Site Information Sponsor Information Program Demographics DSMES Team Additional Locations Standards & Documents Complete Application Payment 	DEAP Online Application Payment	Submit Payment Concel



20. Click on "Add to Cart."

Accreditation Fe	ees				
Organ	ization: Association of Diabetes Care & Education	Specialists			
Accreditation P	rogram: DEAP Program				
Accreditation A	oplication Fee(s)				
	Product	Price	Currency	Member Type	
1	DEAP Accreditation Fee	1,100.00		[Any]	
				\mathbf{i}	

21. Click on "Check-Out."

discount	net total	price	quantity	item	
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CARD Payment

22. If you are paying via credit card, select the type of card via the drop-down menu next to "Payment Method". Follow the on-screen prompts to enter your payment information. Click "Continue" when you are done.



Payment Information		1		
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Invoice

23. If you need an invoice, please click the box next to "I have sent my payment". Click "Continue" when you are done.

Payment Information		
I have sent my payment:		Continue
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Net applied: 1100.00	Total tax: 0.00	
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Send confirmation by email? 🕑	08955 Enter code above: 08955	Edit Payment Submit for Review

25. In the new page that appears, click "*Print*" next to "You may print this page for your records" to receive the invoice.

If paying by check please attach this invoice with the payment. To pay by card call 800-338-3633 option 6.

