

## **DSMES CHART AUDIT TOOL**

At the core of high-quality DSMES: Compassionate, Person-Centered Care

Have a conversation, listen to your participant and work collaboratively with them to guide what they need to know and how they learn best.

STANDARD 5: PERSON-CENTERED DSMES			Notes: Where in the medical record
~	1.	Referral for DSMES in chart: see adces.org/referdsmes for template & guidelines for Medicare;	
		Referral order will be reviewed for compliance with Medicare Requirements.	
ASSESSMENT	2.	<b>DSMES Needs Assessment</b> <ul> <li>a) Health Status: type of diabetes, clinical needs, health history, disabilities, physical limitations, SDOH and health</li> </ul>	
		inequities (e.g., safe housing, transportation, access to nutritious foods, access to healthcare, financial status, and limitations), risk factors, comorbidities, and age	
		b) Psychosocial Adjustment: emotional response to diabetes, diabetes distress, diabetes family support, peer support (e.g., in-person or via social networking sites), and other potential promotors and barriers	
		c) Learning Level: diabetes knowledge, health literacy, literacy, numeracy, readiness to learn, ability to self-manage, developmental stage, learning disabilities, cognitive/developmental disabilities (e.g., intellectual disability, moderate-severe autism, dementia), and mental health impairment (e.g., schizophrenia, suicidality)	
		d) Lifestyle Practices: self-management skills and behaviors, health service or resource utilization, cultural influences, alcohol and drug use, lived experiences, religion, and sexual orientation	
DSMES PLAN	3.	DSMES PLAN: Document at least once throughout DSMES intervention:	
		How (group, individual)	
		What (Assessment of ADCES7 Self Care Behaviors and needs – to be determined collaboratively between	
		participant and DSMES team)	
		When (number and frequency of visits estimated/anticipated)	
		Where (in person, telehealth (audio or audio-video) combination)	
DSMES INTERVENTION	4.	DSMES Encounters: Each item below is required in the documentation at every single encounter	
		When: Date of Service and Plan for Follow-Up (timing for next DSMES session)	
		Who: DSMES Instructor/Team and Participant/family in attendance	
		What: Topics Covered (ADCES7 Self-Care Behaviors can be an easy way to document this)	
		How: Participant's progress with learning	
		Why: Participant's current progress with SMART goal and action plan; then next steps (what will participant	
	_	work on between now and next DSMES session documented on two separate encounters)	
	5.	Communication back to referring provider at least once per referral intervention that includes a summary of	
		DSMES provided, participant outcomes, and plan for follow-up (need for additional referral/critical times).	

This tool is used by ADCES (DEAP) Auditors and should be used as a self-audit tool for Quality Coordinators to use for program planning and implementation, EMR template building and self-auditing to ensure your program continues to meet the National Standards for DSMES.

<sup>\*</sup>Add numbers to your de-identified chart to clearly show where each item is located; include notes where needed for additional clarity.